




**Indiana Association of Medical Staff Services (INAMSS)  
Virtual Education Conference & Business Meeting**

Friday, April 22, 2022	
9:30 – 10:10am EST	<p><b>Welcome &amp; INAMSS Business Meeting</b></p> <p><b>INAMSS Mission:</b></p> <ol style="list-style-type: none"> <li>1) Promote a positive and professional image of the medical staff professional and credentialing specialist.</li> <li>2) Develop opportunities for networking.</li> <li>3) Create an atmosphere to promote understanding of continuous changes in the organizational structure of healthcare.</li> <li>4) To stimulate professional education activities through formalized workshops and programs that improve skills and competence.</li> <li>5) Promote Educational Certification within our healthcare industry.</li> </ol>
10:10 – 11:15am EST   <small>Lisa Velasco, MSM, CPMSM, CPCS, FMSP</small>	<p><b>FR-01 Developing a Practitioner Health and Wellness Committee</b> <i>Lisa Velasco, Hardenbergh Group</i></p> <p>Practitioners are facing increasing challenges and demands from employers, patients, and daily life. Medical Services Professionals (MSPs), Medical Staff and Hospital Leadership play a significant role in a practitioner’s health and wellness. As an MSP, we are committed to making practitioner health and wellness a priority. This presentation will provide guidance and targeted solutions to support your organization in the development of a Practitioner Health and Wellness Committee.</p> <p><b>Objectives:</b></p> <ul style="list-style-type: none"> <li>• Discuss the impact of increasing challenges and demands on practitioners and the potential harmful results.</li> <li>• Describe the importance of a Practitioner Health &amp; Wellness Committee.</li> <li>• Define the purpose and role of the committee.</li> <li>• Provide targeted solutions and identify tools and resources to develop your organization’s committee.</li> </ul>
11:15 – 11:30am EST	<p><b>Break &amp; Conference Drawings – INAMSS Board</b></p>
11:30 – 12:00am EST   <small>Lisa Fivecoat, CPCS</small>	<p><b>FR-02 CAQH Updates/Q&amp;A</b> <i>Lisa Fivecoat, CPCS</i></p> <p>Topics to cover will be:</p> <ul style="list-style-type: none"> <li>• Enhanced Practice Manager Module</li> <li>• Upcoming “delegate” information</li> <li>• Free-form Q&amp;A with the group</li> </ul> <p><b>Objectives</b></p> <ul style="list-style-type: none"> <li>• To understand the changes made in the CAQH environment</li> <li>• To learn how to navigate more efficiently with the new updates</li> </ul>
12:00 – 12:30pm EST	<p><b>Lunch &amp; Networking</b></p> <p><b>Conference Drawings – INAMSS Board</b></p>
12:30 – 1:30pm EST   <small>Ropizah Ervin, CPCS, CPMSM</small>	<p><b>FR-03 NAMSS Updates – Tomorrow’s MSP</b> <i>Ropizah Ervin, CPCS, CPMSM, NAMSS Director at Large</i></p> <p><b>Objectives</b></p> <ul style="list-style-type: none"> <li>• NAMSS Goals/Objectives/Member Resources</li> <li>• Identify new activities available to members</li> </ul>

1:30 – 3pm EST



Brian Betner, Attorney

FR-04

**Credentialing Industry Updates & Current Litigating Cases Due to Credentialing**

*Brian Betner, Attorney, Hall, Render, Killian, Heath & Lyman*

**Industry Updates**

This session will address a broad range of credentialing industry updates that influence Indiana health care organizations. Brian will cover developments from Medicare, the major accrediting organizations, and other organizations – all with an emphasis on how your organizations can be more effective and efficient at credentialing, privileging, and quality oversight activities. Brian will include a discussion of the status of COVID waivers and progress with enforcement of vaccination mandates.

Objectives:

- Identify key legal and operational developments affecting credentialing activities
- Assess opportunities for improving performance based on legal and operational developments
- Describe ways to improve credentialing and privileging activities based on regulatory and operational changes.

**Current Litigating Cases Due to Credentialing**

An understanding of how credentialing and related activities are litigated provides important insight into best practices and related risk considerations such as allegations of negligent credentialing. This session will provide a status update of pending national and regional litigation involving the areas of credentialing immunity and peer review confidentiality.

Objectives:

- Identify opportunities to enhance credentialing activities to improve credentialing effectiveness
- Identify opportunities to minimize the likelihood of loss of peer review confidentiality
- Describe ways to reduce the risk of corporate liability related to allegations of negligent credentialing

3 – 3:15pm EST

**Conference Wrap Up**

***\*This course has been approved for National Association of Medical Staff Services (NAMSS) continuing education credit. Accreditation of this educational content in no way implies endorsement or sponsorship by NAMSS.***