



**Andrew VanZee**

Andrew VanZee serves as Vice President at the Indiana Hospital Association (IHA), where he helps IHA members improve health care operations, address regulatory issues, explore workforce development and interact with State agencies. Prior to joining IHA, VanZee worked for the Indiana Family and Social Services Administration as Chief Quality Officer and Health IT Director. VanZee also worked for the State of Indiana as CEO of Indiana Health Information Technology (IHIT). Previously, VanZee served as Vice President of Operations and Provider Networks at Logansport Memorial Hospital.

VanZee holds a Master of Health Administration from the University of South Carolina-Columbia and a Master of Information Systems from the University of Maryland, Baltimore County, and a bachelor's degree in biology from Knox College.



**Laura Brown**

Laura Brown serves as Deputy General Counsel for the Indiana Hospital Association (IHA), providing key legal support across IHA's various departments, including advocacy, finance, data, and patient safety. Brown also serves as a liaison with IHA's more than 170 members on legal and regulatory matters.

Brown most recently served as the Director of Legislative and Legal Affairs for the Indiana Health Care Association. In that role, she provided legal guidance to the association's over 450 long-term care facility members, in addition to crafting and shepherding its legislative agenda. Brown previously served in the Holcomb-Crouch administration as Special Counsel and Parliamentarian for Lt. Governor Suzanne Crouch. Her experience also includes private practice at Krieg DeVault LLP and the Indiana State Senate, where she achieved the post of Deputy Majority Attorney.

Brown obtained her Juris Doctor at Indiana University Robert H. McKinney School of Law and her Bachelors of Arts in History at DePauw University.



Ropizah is a System Director, Credentialing and Medical Staff Operations (CMSO) at Novant Health Inc. She is not a stranger to her peers at the state and national levels. Over her 28 years of being in credentialing and healthcare settings, she has worked for practice groups and in managed care, medical staff, and central verification offices. Ropizah is a current NAMSS Director at Large, acting as state liaison for Indiana as well as Illinois, Michigan, Minnesota, Ohio, and Wisconsin. Prior to being elected as DAL, she was involved with the Certification Commission of NAMSS from 2007 to 2021. During her tenure as CCN leader, she represented NAMSS at the Association of Test Publishers and the Institute of Credentialing Excellence Annual Conferences. Ropizah's involvement as a Medical Service Professional leader and her contribution to the field did not go unnoticed by her peers. In May 2014 she was nominated, selected and awarded the Donna Masho Award by the North Carolina Association Medical Staff Services.

## Mathieu Gaulin, CPMSM, CPCS

Senior Director | Professional Medical Staff Services | Boston Children's Hospital

Mathieu has been at Boston Children's Hospital since 2006, starting as an agency temporary employee. Mathieu worked in Provider Enrollment for 10 years, during which time he created and managed the centralized Provider Enrollment Team.



Currently, he is the Senior Director, Professional Medical Staff Services with oversight of Medical Staff Services and Provider Enrollment while working with the Medical Staff and its Leaders on their self-governance and oversight of patient safety and quality obligations.

He is currently a Member of the Board of Advisors of the Institute of Contemporary Art/Boston; as well as, an Editorial Board Member of the Credentialing Resource Center. He is a recent Alumnus of Harvard Business School and he previously served on the National Association of Medical Staff Services (NAMSS) Membership Committee and as the Secretary of the Massachusetts Association of Medical Staff Services (MAMSS); and is a national speaker and thought-leader in multiple Medical Staff domains.



***Senior Director, Provider Enrollment & Onboarding  
Community Health Systems, Inc.***

Dr. Jenny Jackson is a medical service professional (MSP) with 20 years of experience in managed care and provider enrollment. She is the Senior Director of Provider Enrollment and Onboarding for Community Health Systems in Nashville, Tennessee.

Jenny is passionate about developing other leaders and specializes in building strong teams through communication, empathy, and trust. She believes that practicing servant leadership and putting people first is fundamental to the success of every organization.

Jenny is a Past President of the Kentucky Association of Medical Staff Services.

She is a Certified Professional in Medical Services Management, a Certified Provider Credentialing Specialist, and a Fellow of NAMSS. She holds a Master of Business Administration and an Educational Doctorate in Organizational Leadership from Western Kentucky University.