



JANET WILSON, BS, FMSP, CPMSM, CPCS
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JLWilson MedStaff Consulting
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Janet Wilsons' career in healthcare began in 1986 and over the past 36 years she has managed and directed medical staff services in independent and multi-hospital systems, ambulatory care centers, physician groups, health plans (delegated credentialing) and independent and system CVOs.

Janet has extensive experience in multiple organizations in credentialing and privileging, bylaws development and revisions to meet regulatory/accreditation standards, delineation of privileges development and maintenance, medical staff leadership and new practitioner orientation and education, performance improvement and peer review, development and standardization of policies and procedures/forms/documents across multiple healthcare settings. She has been involved in mergers and acquisitions, unification of medical staffs, impaired/disruptive physician management and hearings and appeals. Janet also has extensive experience in delegated credentialing and CVO development and management for independent hospitals and multi-hospital systems.

Janet holds a Bachelor of Science in Health Administration and is CPMSM and CPCS certified by the National Association Medical Staff Services (NAMSS). Janet was designated as a Fellow by NAMSS in 2019. Janet has also achieved several professional leadership positions in her career. She served for three years on the board of directors of NAMSS. Janet also served on the board of directors of the Texas Society of Medical Staff Services (TSMSS) and served as President of TSMSS during her six-year tenure on the board.

In addition, Janet is serving as faculty for Edge-U-Cate, LLC and teaches certification focused study programs and other industry related programs. Janet was also a NAMSS instructor for the past 10 years, in addition to teaching, has participated in the development of education programs related to credentialing and privileging, managed care, leadership and professional development. Janet recently co-authored the tenth edition of HCPro's *Verify and Comply: Credentialing, Medical Staff and Ambulatory Care Standards*. In 2020, Janet transitioned to the role of full-time independent educator and consultant and specializes in medical staff and credentialing assessment, compliance and organizational development, education of staff and leaders and governance accountability.



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Christina W. Giles, CPMSM, MS has been a consultant and speaker for over 35 years. She specializes in education/training of credentialing personnel and orientation/training of medical staff leaders, medical staff professionals, administrative functions such as accreditation survey preparation, credentialing, privileging and peer review, assessment and development of medical staff governance documents and policies and procedures. She was inducted into the NAMSS Hall of Fame in 2017. Ms. Giles serves as an advisor to multiple medical staff publications, and is a co-author and editor to [The Medical Staff Services Handbook: Fundamentals and Beyond](#) and co-author of [Health Care Credentialing: A Guide to Practical Innovations and Overcoming Contemporary Credentialing Challenges](#). She has presented nationally on many topics such as accreditation preparation, credentialing, privileging and medical services management, efficiency & effectiveness of processes.

She is also co-founder of Edge-U-Cate and faculty for Edge-U-Cate's Credentialing Schools, administrative manager for the Certification Focused Study Programs, and part of Edge-U-Cate's Speakers' Bureau.

CONSULTING SERVICES:

- ** Privilege revision projects
- ** Medical Staff Bylaws and credentialing policies and procedure development and revisions
- ** Training and education to Medical Staff leaders, Governing Body members, credentialing and medical staff service professionals
- ** Assessment of and revision to Medical Service or Credentialing Departments and CVO's processes and policies and procedures, providing recommendations for restructuring for Improvements in efficiency, effectiveness and quality of work performed.
- ** Expert witness in negligent credentialing cases

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Christine Mobley is an accomplished healthcare professional with over 40 years' combined experience as an educator, speaker, and consultant in the field of medical staff services and credentialing, preceded by 15 years as an employed medical staff services professional in community and healthcare systems. She is well connected within the healthcare community, having consulted nationally with hospitals, health systems, medical boards, CVOs, ambulatory centers, and many others. She has been speaking to audiences on a national and state level for over 30 years on a variety of medical staff governance, credentialing, and professional development topics to name a few. In 2001, her passion for education led her and 4 colleagues to form a national education company, offering week-long courses in hospital credentialing basics, beyond the basics, NAMSS certification live study sessions, and a speakers' bureau. Her vast experience has also allowed her the opportunity to serve as an expert witness in negligent credentialing cases.

In her "spare time," Cris has authored, co-authored, and edited several publications and manuals, among them "The Credentialing Handbook" (Aspen Publishers), "Medical Staff Management: Forms, Policies, and Procedures for Healthcare" (Wolters Kluwer Publishers), "Overcoming Contemporary Credentialing Challenges" (HCPro), and "Privileging for New Procedures and Technology" (HCPro). She has also authored numerous articles for various healthcare publications and received a previous editorial award from NAMSS entitled, "Who Said Management was Easy?"

Early in her career, Cris joined her professional state and national associations and quickly rose to positions of leadership, serving on the Boards of Directors for state and twice on the national Board of NAMSS, including serving as its President in the mid-90s. She was also a NAMSS instructor for 30 years, developing and revising many of the programs in the early years when NAMSS was an all-volunteer organization. She is also a long-time member of The Credentialing Forum, a distinguished national roundtable of healthcare professionals, accrediting organizations, national healthcare associations (e.g., AMA, AOA, ABMS, ECFMG, NPDB, CAQH, FSMB) software executives, national CVOs with limited participation by invitation only. She previously and currently serves as a co-facilitator of the group who meet annually.

Cris was invited to participate as part of the initial group of NCQA surveyors for CVOs nationwide and did so for thirteen years. She also served as a NAMSS alternate to the Joint Commission's PTAC for hospital standards.

Her many accomplishments over the years and her love for her profession have made her a "household" name within the industry, and she enjoys the many relationships she's been able to foster with individuals and groups nationwide.

Although a native of Pennsylvania, Cris and her husband, Jerry, have resided in Colorado Springs, CO for 40 years, enjoying the many clear sunny days, beautiful mountains, and visiting with their family & friends, locally and nationwide.



Ashley Carothers joined the National Practitioner Databank (NPDB) in the Health Resources and Services Administration in July 2021 as the Compliance Branch Chief. As the Compliance Chief, Ms. Carothers' responsibilities include working with NPDB stakeholders to ensure the data and reports submitted to the NPDB are comprehensive, accurate, and complete through technical assistance, outreach, education, and compliance reviews.

Prior to joining the NPDB, Ms. Carothers worked with the National Health Service Corps (NHSC) Scholarship and Loan Repayment programs, where she monitored NHSC program participants throughout their service lifecycles and ensured that scholarship and loan repayment recipients remained compliant with their service contracts with the NHSC.

Ms. Carothers holds a BS in both Psychology and Kinesiology from The College of William and Mary and earned her Master's degree in Health and Kinesiology; Sports Psychology from Georgia Southern University.



Anastasia Timothy

Dispute Resolution Manager
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Anastasia Timothy is the Dispute Resolution Manager of the Policy and Disputes Branch within the Division of Practitioner Data Bank (DPDB), Bureau of Health Workforce, Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services.

Before joining the DPDB in 2010, Dr. Timothy completed a HRSA Scholars Program where she served as a Public Health Analyst through various HRSA offices. Dr. Timothy holds a Doctor of Medicine degree from the St. Petersburg Medical Academy, Russia with a concentration in Preventive Medicine and a Master of Public Health degree from the George Washington University, Washington, DC.